



# In the Neighborhood

BERWYN ISSUE 1

January 2010

Nicor Gas will begin working in your neighborhood to upgrade the natural gas delivery system, which will include the installation of a new gas main and services. As part of this project, gas meters currently located inside residential homes will be moved outside. This project will be completed in two phases over the next year, and we estimate that **1008 customers in the city of Berwyn** will be affected.

Because your home or business may be impacted by this construction, we want to inform you of the project's key phases, the measures we are taking to ensure minimal disruption to your property – including complete landscape restoration plans – and the benefits of the project to you. We are also asking for your cooperation and patience, as Nicor crew members will need to gain access to your property to complete important steps in this project.

## SCOPE OF WORK



### Phase 1: Spot New Service and Locate Existing

Nicor Gas crews are currently spotting services to identify where the new meter(s) will be placed on your property. At the same time, they will locate the position of your existing gas service line. Our personnel will need access to your property to accomplish these tasks, because the location of the meter outside is typically dictated by the placement of your home or business' indoor piping. **Please call**

**1-800-603-8964 to schedule an appointment to have someone come out to determine where the new meter will be placed outside.**

### Phase 2: Physical Installation

Once all service lines are identified, the physical installation of the new gas main will begin immediately afterwards, sometime in March 2010. After the gas main is installed in the village right-of-way, individual service lines will be run to each customer. This phase will continue until **May**.

### Phase 3: Crosstie to New System

After the new service is installed, we will be moving your meter outside, and connecting the meter and new service line to your internal piping. Your service will only be interrupted during the time we take to move the gas meter to the outside of your home or business. We anticipate this process will take an average of two to three hours at the most. If you have more than one meter, the process may take slightly longer. We will contact you to schedule an appointment before this work is done.

## NICOR'S COMMITMENT TO YOU



### Minimal Disruption

We want you to know that treating your property with respect is of the utmost priority to us. To that end, we will utilize a process known as "directional" boring, which makes it possible to lay underground piping with minimal impact to the property.

Directional boring allows for precise guidance of the drilling operation in order to avoid existing utility services and underground obstacles. We will begin by digging one hole along the parkway in front of or across the street from your property to install your new gas service.

In instances where we will need to access your property, we will do everything we can to accommodate your schedule, and you will be notified before any work needs to be done inside.

### Complete Landscape Restoration

For those properties impacted by the project, Nicor Gas is committed to providing complete landscape restoration. We promise to restore your yard to the condition in which we found it. This will include laying sod, not seed, in the areas where digging was necessary. Every effort will be made to complete the landscaping and pavement restoration this year.

*continued*



## HOW YOU WILL BENEFIT

While the replacement of the gas main will initially cause mild disruption to some of the quiet residential streets in Berwyn, upgrading the current system will assure the continued delivery of safe and reliable gas service to your home. This upgrade comes at **no cost to you.**



## QUESTIONS?

Due to the extensive nature of this project, we have established a dedicated phone line for questions. You can contact Eric Turner at **708-318-5032 ext. 85032** weekdays from 7:30 a.m. to 4 p.m. An answering machine is set up to take these calls, so please leave a message. All calls will be returned within 24 hours.

### To schedule the first appointment:

Call United Meters (Nicor's contractor) at **1-800-603-8964** to schedule an appointment to determine the new meter location outside.

### AREAS AFFECTED WORK ORDER # 119024

**Home ave 2213 – 2431  
Oak Park ave 2215 – 2750  
Riverside Dr 6710 – 6766  
26<sup>th</sup> St 6413 – 6824  
Euclid ave 2501 – 2536  
Wesley ave 2500 – 2540  
Clarence ave 2500 – 2541  
Scoville ave 2400 – 2539  
Gunderson ave 2500 – 2537  
Elmwood ave 2300 – 2536  
Ridgeland ave 2600 – 3016  
26<sup>th</sup> Pl 6410 – 6548  
27<sup>th</sup> St. 6400 – 6550**

**WORK ORDER# 119023**

**Lombard ave 2800 - 2844**

### **Special Reminder:**

*Are you planning any projects on your property in the coming months? If so, remember to call JULIE (Joint Utility Locating Information for Excavators) at 1 800 892-0123 at least 48 hours in advance of any digging in your yard. JULIE notifies Nicor Gas and other utilities that will mark the location of underground facilities on your property. We appreciate your cooperation with this important safety precaution.*