

Please be advised, ComEd is warning customers to be on high alert for scam artists claiming to be a ComEd representative seeking payment. Over the past couple of years, the company has seen a significant increase in reports from small businesses and residential customers who were victimized by these types of scam incidents.

Customers should be aware that scammers may call or come to their homes or businesses. Representatives from ComEd always carry proper identification and NEVER ask customers for cash or personal financial information.

Customers can avoid being scammed by taking a few precautions:

- Never provide social security or personal information to anyone initiating contact with you claiming to be a ComEd representative or requesting you to send money to another person or entity other than ComEd.
- Always ask to see a company photo ID before allowing any utility worker into your home or business.
- When in doubt, check it out. Be skeptical of individuals wearing clothing with old or defaced company logos. If you have any doubts, ask to see a company photo ID and if you are still not sure, call our customer service to verify.
- Never make payment for services to anyone coming to the door or someone who is trying to pressure you on the phone.

Anyone who believes he or she has been a target of a phone scam is urged to contact the Illinois Attorney General's office toll free at 1-800-386-5438 (TTY 1-800-964-3013) or visit the Illinois Attorney General's web site at www.illinoisattorneygeneral.gov and click on the link "Protecting Consumers." Customers can reach ComEd at 1-800-EDISON1 to inquire about details on their account or report a possible scam.